

# THEATRE POLICY

## TICKETS

Tickets are **non-refundable**. However, if a show becomes sold out AND we have a wait list, as a courtesy, we will assist our patrons in re-selling their tickets. Once a ticket is turned into the Box Office, it becomes the property of the Mary Winspear Centre and there are no guarantees that your ticket will be resold.

## SPECIAL NEEDS

Please advise the Box Office of any special seating needs when ordering your tickets. Wheelchair seating is available.

We are a **fragrance-free** building; perfume, cologne and fragrances can cause respiratory difficulties for many of our patrons, clients, and staff.

## PERFORMANCES

Please confirm dates and times with the Box Office at the time of purchase. There is no admittance to the Charlie White Theatre without a ticket. **Note:** Information and prices are subject to change.

Babes-in-arms are not permitted in the theatre for adult performances. For approved performances, a ticket is required for children 2 years of age and older.

Latecomers will be seated at the discretion of the Mary Winspear Centre Front of House Volunteer.

As a courtesy to both patrons and artists, please refrain from using electronic devices during the performance unless authorized by MWC Theatre staff. **Under no circumstances**, is flash or lit photography or videography permitted in the theatre.

Drinks purchased from the theatre concession are now permitted in the Charlie White Theatre.

## PARKING

**Free parking** for our Patrons on a first come, first served basis.